

# First, Last Name

City, State, Zip • Phone • email • LinkedIn URL

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## Information Technology (you can use this section to highlight major aspects of your skills that pertain to the job description and role)

- **Problem-Solver** with broad abilities to take ownership of projects, time management and success
- **Technical Experience** in Programming, Microsoft, and solutions-driven system support with proven adaptability to evolving technologies
- **Excellent communication and relationship management skills** with exhibited track record of handling changing work settings in a fast-paced environment
- **Strong troubleshooting and critical thinking skills** with demonstrated ability to successfully employ root cause analysis and techniques to troubleshoot and solve wide-ranging issues

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## Technical Proficiency Highlights (this section does not have to be this extensive)

OS: Windows, Windows Server, Linux

Server Systems: Active Directory, Exchange, Hyper-V, Virtual Machine

Protocols: TCP/IP, DNS, DHCP, SNMP, HTTPS

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## Education & Certifications

### Bachelor of Science in Business, IT Management

WESTERN GOVERNORS UNIVERSITY-Salt Lake City, UT

Anticipated Graduation: month, year

- A+ - COMPTIA
- Security+ - COMPTIA
- Network+ - COMPTIA
- Linux+ - COMPTIA

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## Work History

Job Title, Company Name, City, ST (NO bullet points)	year – year
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